



# Warranty Guide

August 2005

## WARRANTY CONDITIONS

Wattyl Granosite® & Nu-Age products are thoroughly tested and manufactured under strict quality control with only first grade materials used. No responsibility however can be accepted for variations in the strength, colour, appearance, or workability brought about by on-site mixing procedures and curing conditions not within the control of Wattyl (NZ) Ltd or Nu-Age Plaster Ltd.

Issue of Manufacturer's Warranty (material only) by Wattyl (NZ) Ltd requires the submission of an Applicator's Warranty specifying:

- a) The Wattyl Granosite® coating system employed
- b) Wattyl Granosite® Products Used
- c) Project name and address
- d) Proof-of-sale invoices for materials used on the project
- e) The Builder/ Main contractor in conjunction with the Applicator signs and submits the approved Site Reference Area Acceptance form

And conditional upon:

- f) The system & products used are applied by a skilled Applicator in accordance with the Manufacturer's specifications and recommended methods of application.
- g) The substrate of the whole of the premises is substantially the same as the Site Reference Area.
- h) The product's components are stored in an approved manner and used within the recommended shelf life.

Note: Invoices for Wattyl Granosite® & Nu-Age materials, whether bought through Wattyl or outlets, must clearly state the date of purchase, products involved and all relevant batch numbers.

## Wattyl (NZ) Ltd

### Policy for All Written Coating Warranties

***A written Job Specific Warranty will only be issued against a written Job Specification, issued prior to commencement of the paintwork, where representatives from Wattyl have had an opportunity to provide site assistance during the course of application or where reliable evidence is presented that confirms that recommended systems and procedures have been followed.***

For high build structural coatings, such as those supplied under Granosite Systems, written Job Specific warranties are often required prior to final building signoff by the Territorial Authority. Because of the potential liability arising from the failure of a structural coating it is imperative that authorized Wattyl representatives have verified that the coating has been applied in accordance with published specifications. Therefore the policy still applies that a written Job Specific Warranty will only be issued against a written Job Specification, issued prior to commencement of the work, where authorized representatives from Wattyl have had an opportunity to provide site assistance during the course of application to ensure that recommended systems and procedures have been followed.

The Warranties offered under the Granosite System are;

**Granosite Coating Systems** - five year renewable, offered where Granosite finishes are used in conjunction with systems supplied by others.

**Granosite Coating Systems** – seven year renewable, recoat with Granosite finish at year 7.

**Granosite Coating Systems** – ten years where GranoSkin or GranoImpact have been applied over a solid substrate such as Concrete Block, AAC Block, Off-Form Concrete, Tilt Slab or Brick.

**Granosite Nu-Age Cladding Systems** – fifteen year renewable by recoating with a specific Granosite Finish between year 7 and 8.

Written Job Specific warranties are subject to the applicator certifying that the substrate was suitable for the application of the specified system/s and that the applicator will re-apply the specified coating system if repairs are necessary under the warranty.

The Granosite warranties are subject to an annual chemical/cleaner wash and an inspection for weather-tightness, with repairs as necessary. The annual inspection for weather-tightness should be carried out by a person with sufficient experience to identify any maintenance required.

#### **Warranty Conditions**

Warranties do not cover paint film breakdown partially or wholly due to the following causes

1. Damage caused by movement of the substrate or structural cracking.
2. Damage caused by hydrostatic pressure or entrapped moisture.
3. Damage caused by maltreatment, such as mechanical damage, either during installation or at some subsequent time.
4. Damage caused by faulty design and/or construction of the premises leading to weather-tightness issues.
5. Failure due to faulty application.
6. Natural weathering, loss of gloss, colour change or fair wear and tear.
7. Heat absorption of a colour selected with an LRV of less than 40%.
8. Failure to carry out the annual inspection as described.
9. Acts of God.

The liability of Wattyl (NZ) Ltd under any Warranty claim is limited to re-supply of the coating materials only.

# SITE SAMPLE / REFERENCE AREA ACCEPTANCE

(To be completed on APPLICATORS company letterhead)

This is to certify that the Site Sample Reference Area system known/located as:

\_\_\_\_\_

(Wattyl Granosite® system/s applied)

has been applied at \_\_\_\_\_

(Site name & address)

in a workmanlike manner and in accordance with the manufacturers recommendations.

I/We hereby submit this Site Sample /Reference Area for approval as an example of the standard to be applied to the above project.

\_\_\_\_\_  
(Applicator Signature)

\_\_\_\_\_  
(Date)

.....

### To be completed by the Architect/Builder/Owner

I/We approve the Site Sample / Reference Area applied as a suitable representation of the specified Wattyl Granosite® texture system/s to be applied.

**Company Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Name:** \_\_\_\_\_

**Position:** \_\_\_\_\_

**Signed:** \_\_\_\_\_ **Date:** \_\_\_\_\_

- 1. This information is provided with respect to the listed Wattyl products. Wattyl recommends that:**
- (a) you review the Technical Data Sheets (TDS) and Material Safety Data Sheets (MSDS) before you use or handle the product; (b) the product be used only in accordance with the information provided by Wattyl; (c) the product be transported, stored and handled in accordance with the information on the MSDS and relevant TDS; and (d) you thoroughly test the product, using the recommended application method on a sample of intended substrate, before using the product.
  - 2. The information in this technical data sheet was prepared using information gathered during product development. While Wattyl endeavours to update this information and maintain the accuracy and currency of its contents, Wattyl cannot guarantee that the information provided is wholly comprehensive.
  - 3. Wattyl recommends that you conduct such additional investigations as may be necessary to satisfy yourself of the accuracy, currency and comprehensiveness of the information on which you rely in using and handling the product. If this datasheet is greater than 3 years old at the time of reading, or if you require further information please contact your nearest Wattyl Office.
  - 4. To the full extent permitted by law, Wattyl's liability for breach of a condition or warranty implied into the contract for sale between Wattyl and you by law is limited at Wattyl's election to: (a) the replacement of the product; or (b) payment of the cost of replacing the product.

## MAINTENANCE SCHEDULE

System Type	Age	Procedure
All Granosite Nu-Age Cladding and Coating Systems	Annually	<p>Chemical / detergent wash. Have the entire coated area inspected by a person with sufficient experience to identify any maintenance requirements to ensure weathertightness. Undertake all necessary repairs immediately.</p> <p><b><i>For hard to remove stains, refer to the stain removal guide.</i></b></p>
Granosite Coating Systems	7 Years	<p>After seven years exposure the following maintenance procedure is required to validate the <i>Granosite Seven-Year Renewable Warranty</i>. Chemical / Detergent wash to remove all surface contaminates. Complete all necessary repairs. Ensure surface is clean, dry and free from surface contaminates and suitable for painting prior to the application of each coat.</p> <p>Apply one or two coats of the current finish coat as specified by Watty (NZ) Ltd.</p> <p>Application for the Warranty must be within 30 days of completion of the work and is subject to an inspection by a Watty Granosite representative, plus presentation by the <i>applicator</i> of the completed Quality Assurance checklist and materials documentation. After receipt of the applicators' warranty request upon completion of this treatment, a new <u>Manufacturer's Warranty</u> may be issued for a period of seven years.</p>
Granosite Nu-Age Cladding Systems	Annually	<p style="text-align: center;"><b><u>Nu-Therm 40/60 or Nu- Lite Owner's Maintenance Schedule</u></b></p> <p>Inspections of the complete cladding surface must be carried out at least annually at the end of summer. Because of settling after disturbances to the ground during construction, and the slow moisture-loss shrinkage of concrete slabs, it is recommended that six-monthly inspections be made for the first three years.</p> <p>A person with sufficient experience to identify any maintenance required should carry out the annual inspection for weathertightness.</p> <p>Any cracks or damaged areas, including flashings and seals that have deteriorated, must be repaired immediately to ensure the integrity of the building envelope is maintained.</p> <p>Any damage to the substrate must be repaired in accordance with the substrate manufacturer's instructions followed by re-plastering and recoating to the same standard as the original GranoTherm System installation.</p> <p>If chemical free framing timber has been used, it is imperative that the maintenance of the cladding system is followed rigorously to ensure the minimum moisture ingress takes place to prevent expensive and extensive structural repair work.</p>

**NOTE:** The information in this sheet concerning the use and application of these products is believed to be correct at the date of printing, and is given in good faith. Watty (NZ) Limited reserves the right to alter the product and or specification without notice. The user should check the date of issue, and if more than 24 months have elapsed, should contact our nearest sales office to confirm that the information is still current. Because we cannot control the way these products may be used, or the conditions they may be exposed to, we can give no unconditional guarantees in respect of these products or their performance. However, certain guarantees may be implied by law.  
 NZ Issue Date: September 2002



### Residential Preventative Maintenance Schedule

		<p>Regular washing of the coating (at least once per year) is required to maintain the life and appearance of the weather-protective coating system. This should be carried out with a mild detergent and low-pressure water wash.</p> <p>As part of the Warranty conditions the finish coat(s) will need to be re-applied between years seven and eight as specified by WattyI (NZ) Ltd. For exposed locations washing and re-painting may be required more frequently.</p>
--	--	--

The logo for WATTYL, featuring the word "WATTYL" in a bold, blue, sans-serif font.

**taubmans**  
**TRADE CENTRES**

The logo for taubmans, featuring the word "taubmans" in a black, lowercase, sans-serif font, with a curved line above it. Below it, the words "TRADE CENTRES" are written in a bold, black, uppercase, sans-serif font, underlined.

**AVONDALE TRADE CENTRE**

2-14 Patiki Road  
AVONDALE  
Tel: (09) 820-6720  
Fax: (09) 820-6704

**NORTH SHORE TRADE CENTRE**

235 Bush Road  
ALBANY  
Tel: (09) 415-3480 or 415-3481  
Fax: (09) 415-3482

**EAST TAMAKI TRADE CENTRE**

43 Greenmount Drive  
EAST TAMAKI  
Tele: (09) 274-0595 or 274-5920  
Fax: (09) 273-8903

**NEWTON TRADE CENTRE**

18 St Benedicts Street  
NEWTON  
Tel: (09) 302-7637  
Fax: (09) 302-7636

**ONEHUNGA TRADE CENTRE**

10A Maurice Rd  
ONEHUNGA  
Tel: (09) 571 2093  
Fax: (09) 571 2094

**MANUKAU TRADE CENTRE**

15 Jack Conway Avenue  
MANUKAU CITY  
Tel: (09) 263-6848  
Fax: (09) 263-7353

**TAURANGA TRADE CENTRE**

2 Glasgow Street  
TAURANGA  
Tel: (07) 571-2255  
or (07) 571-2155  
Fax: (07) 571-2266

**HAMILTON TRADE CENTRE**

8 Devon Street  
Frankton  
HAMILTON  
Tel: (07) 847-0440  
Fax: (07) 847-9954

**ROTORUA TRADE CENTRE**

13 Waterford Street  
ROTORUA  
Tel: (07) 348-8960  
Fax: (07) 348-8153

**NEW PLYMOUTH TRADE CENTRE**

301 Devon Street East  
NEW PLYMOUTH  
Tel: (06) 758 5888  
Fax: (06) 758 4222

**NAPIER TRADE CENTRE**

47 Carlyle Street  
NAPIER  
Tel: (06) 835-2070  
Fax: (06) 835-6226

**WELLINGTON TRADE CENTRE**

1 Glover Street  
Ngauranga Gorge  
WELLINGTON  
Tel: (04) 471-0428  
Fax: (04) 471-0528

**TUAM STREET TRADE CENTRE**

328 Tuam Street  
CHRISTCHURCH  
Tel: (03) 365-0963  
Fax (03) 366-5462

**DUNEDIN TRADE CENTRE**

Unit B, 239 Crawford Street  
DUNEDIN  
Tel: (03) 474-9981 or (03) 474-9983  
Fax: (03) 474-9982